

Nurse Consultants Outpatient Clinic Internal Medicine - hiv (Engelse vertaling)

You are currently being treated by an internist in cooperation with a nurse consultant. Together with you, they take care of your treatment. You can speak to the nurse consultant after each visit to your doctor but also outside these consultation hours. In the latter case, it is important that you make an appointment with your own nurse consultant.

What can you discuss with your nurse consultant?

You can discuss all kinds of topics, such as:

- general and specific questions concerning your treatment;
- information and advice regarding hygiene;
- information and instructions regarding the use of your medication;
- any problems you may encounter, such as:
 - relationships
 - sexual health
 - work
 - disclosure of diagnosis?
 - where do I get the necessary information?
 - Etc,etc.

There may be subjects that come up during your conversations with the doctor or nurse consultant that cannot be treated or solved by your doctor or nurse consultant. In that case, the nurse consultant will consider - together with you - the possibility for referral.

For example:

- Social Welfare in the AMC or General Social Welfare (AMW) in your (local) area
- Mental Health Care
- Out-patient clinic for sexually transmitted diseases (STD)
- Dietician
- Buddy care
- Legal support (often in consultation with Social Welfare)
- Patients' association
- Sexologist
- Etc, etc.

All conversations you have with your nurse consultant naturally are confidential.

Frequently asked questions

What should I do in case I forgot my appointment or want to reschedule?

Please call the appointment desk (020-56 62649) to make a new appointment.

I have sudden complaints which I did not experience before?

1. During office hours:
 - From 9 till 11am (telephone consultation hours): call: 020-56 62407
 - Outside these hours: you can call the nurse consultant on the emergency pager. Call 020-56 69111 and ask for phone 29560 The nurse consultant will register your complaints and takes care of further processing.
2. Outside office hours:
 - Call: 020-56 69111 and ask for the attending internist.

How do I obtain a prescription for my medication?

1. If it concerns medication prescribed by your internist: call the appointment desk one week before your medication is finished (020-56 62649). You can make an appointment by phone with your own internist. Is your supply of medication for less than two days: call on working days during the telephone consultation hours (9-11 am): 020-56 62407. The nurse consultant will arrange a prescription.
 - It can be faxed to your pharmacy. Make sure you have the fax number of your own pharmacy at hand.
 - You can also choose to pick up the prescription (at the AMC) or to have it mailed to your home address.
 - You can request for a prescription through “Mijn Dossier”.

As a reminder: It is very important to ask for a new prescription during every visit to your internist.

2. In case of medication that was prescribed to you by another specialist or by your General Practitioner (Family Doctor) we kindly ask you to get in touch with this specific doctor.

I really want a consultation with my own nurse consultant. Is that possible?

In that case, do not hesitate to contact us during the telephone consultation hours (9-11 am on working days 020-56 62407). Your name and number will be noted down. If the nurse consultant is available you can speak with the consultant directly otherwise your call will be returned later on in order to make an appointment.

Accessibility

For appointments (making, rescheduling or cancelling): from Monday until Friday from 9 to 12 am and from 1 to 4.30 pm at number 020-56 62649

For all other questions: from Monday until Friday from 9 till 11 am at number 020-56 62407 (telephone consultation hours)

For emergencies: from Monday until Friday: from 8.30 am till 5.00 pm at number 020-56 69111 and ask for phone 29560.

Outside these hours and in the weekends, please call 020-56 69111 and ask for the attending internist.

Your doctor :

Your nurse consultant :